PMI PMO-CP - PMO Certified Practitioner Exam

Question 1

A company's senior management has decided to establish a PMO. The company needs to prepare a job description for the PMO professional they must hire.
Which competencies should the PMO professional have?

   A. Strong skills and proficiency in project and program management
   B. Skills in business negotiations and the knowledge of PMO methodologies
   C. Strong skills and expertise in managing financial aspects of projects
   D. Skills in setting up and managing a PMO combined with managerial competencies

Answer: D

Question 2

Last year, a PMO professional from a food processing company implemented a new portfolio management tool that is running smoothly. As a part of the portfolio management process, a resource management functionality was released for better assessment of the portfolio delivery resource needs.
What should the PMO professional do first to ensure proper implementation?

   A. Prepare training materials and deliver the training to all affected stakeholders.
   B. Implement a feedback mechanism so that requirements can be adapted based on evolving needs.
   C. Put together a demo of the new resource management functionality.
   D. Identify a pilot group to test the new resource management functionality.

Answer: D

Question 3

A PMO professional is responsible for supporting programs and projects at a government organization. The PMO professional has been tasked with providing project management tools and information systems that will enable the organization's project managers to achieve their goals effectively.
Which two actions should the PMO professional take? (Choose two.)

   A. Enhance the organization's project management tools and information systems to meet the specific needs of the project managers.
   B. Adapt the project management tools and information systems to be compliant with government regulations.
   C. Provide the project managers with a list of project management tools and information systems in the market and have them pick.

D. Meet with the project managers to understand their needs and any gaps in using project management tools and information systems.

Answer: A D

Question 4

A PMO professional is overseeing multiple customer care projects within a mid-sized company. The project sponsors, the chief of operations and the chief of customer success, have demanding schedules and are often occupied with other responsibilities. How should the PMO professional ensure effective communication with these key stakeholders?

A. Include them in the project's weekly team meetings to ensure they are continuously updated on the project's progress and aware of any emerging challenges.
B. Reach out to them only when critical issues arise in order to avoid adding to their workload unnecessarily.
C. Engage with them primarily at the project's key phase gate reviews, ensuring their presence during all critical life cycle transitions.
D. Collaborate with them during early planning to establish a clear communications management plan, including defined reporting and escalation procedures.

Answer: D

Question 5

A PMO professional has been tasked with evolving the PMO's value proposition in a rapidly changing, capital-intensive industry that has been strongly impacted by new environmental, social, and governance (ESG) regulations. The organization's strategy emphasizes flexibility and innovation, but the PMO must also ensure compliance with these evolving requirements.

What should the PMO professional do when developing a PMO value proposition?

A. Create a value proposition based on a recently launched PMO standard.
B. Develop a value proposition that incorporates industry-specific requirements.
C. Develop a value proposition that prioritizes financial metrics.
D. Create a value proposition aligned with the organization's strategic goals.

Answer: D